





Salon Environment

Level 2

41 credits

Petone Campus

Thursday & Friday

9am-2:30pm (inc. ½ hour lunch)

Equipment

Students must wear closed-in shoes.

Travel

This is provided free, subject to students meeting MoE requirements.

Dates

Thursday 12 February - Friday 13 November 2026 (34 weeks), normal school and public holidays apply.

Application

Students must be enrolled in a secondary school in the Wellington region and be enrolled in a WTA course by their secondary school/kura.

Interview

Students may be requested to attend an interview with a family member or school representative.

Qualification

NCEA Level 2 with credit towards Vocational Pathway award.

Credits

On successful completion of this course, students will have gained 41 Level 2 credits

Assessment

Assessment is competency based against unit standard outcomes and related evidence requirements.

Assessments will follow the processes required by NZQA and relevant industry requirements.

Learning outcomes

A student successfully completing this strand will be able to:

- Understand workplace requirements for employment in a salon and sustainability concepts
- Understand fashion trends and history in the beauty and hairdressing industries
- Learn retail skills such as customer service, product knowledge and displays in a salon environment
- Develop basic practical beauty and hairdressing skills and personal presentation
- Develop literacy and numeracy skills

Further pathways

- New Zealand Certificate in Hairdressing (Salon Support) (Level 3)
- New Zealand Certificate in Makeup and Skin Care (Introduction) (Level 3)
- New Zealand Certificate in Commercial Barbering (Level 4)
- New Zealand Certificate in Beauty Therapy (Level 4)
- New Zealand Certificate in Makeup Artistry (Level 4)





DISCLAIMER: The information contained in this information sheet describes the programmes/courses we intend to offer via Te Pūkenga trading as Whitireia and WelTec. The information is correct at the time of design (September 25). Please note that programmes and courses are subject to change







Students will be assessed against the following criteria:

Course title		Level	Credits	Version
Salon Environment Comprises of the following unit standards:		2	13	
21940	Demonstrate knowledge of workplace requirements for employment in a salon	2	5	4
25436	Display products in the salon environment	2	3	2
25439	Demonstrate knowledge of sustainability concepts for a salon	2	2	2
28027	Demonstrate knowledge of undertaking an observation of technical skills in a salon	2	3	2
Industry Trends Comprises of the following unit standards:		2	7	
21936	Protect the client for hairdressing services in a salon environment	2	1	3
27640	Demonstrate knowledge of current fashion trends and history related to beauty therapy	2	3	2
28026	Present a personal fashion image for work in a hairdressing salon environment	2	3	1
Customer Service Comprises of the following unit standards:		2	10	
11941	Establish and maintain positive customer service interactions in a retail environment	2	2	9
28298	Demonstrate knowledge of cash handling in a retail environment	2	3	5
28301	Demonstrate knowledge of products and product information in a retail environment	2	5	5
Personal Skills Comprises of the following unit standards:		2	11	
62	Maintain personal presentation and a positive attitude in a workplace involving customer contact	2	3	10
2989	Read and assess texts on a topic	2	3	7
24997	Demonstrate knowledge of theft and fraud in a retail or distribution environment	2	5	6